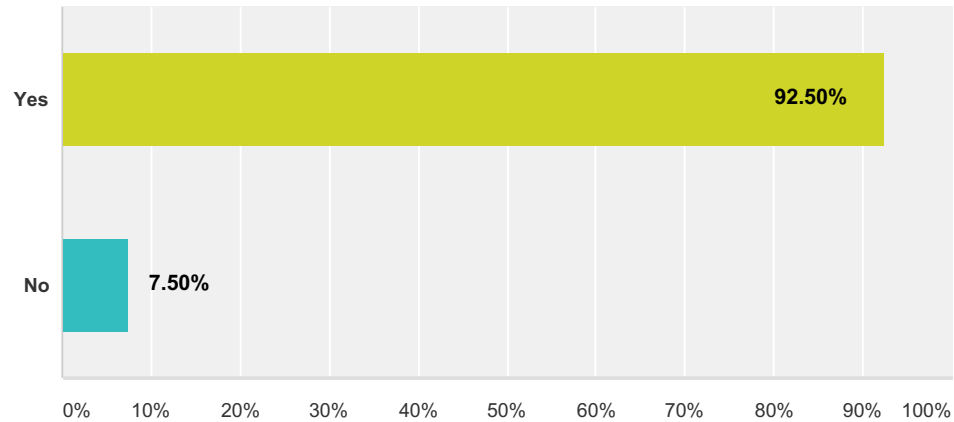


2014/15 VR Client Satisfaction Survey

Q1 Are you currently employed?

Answered: 80 Skipped: 0



Answer Choices	Responses
Yes	92.50% 74
No	7.50% 6
Total	80

#	If yes, where?	Date
1	Behlen Manufacturing	9/30/2015 12:06 PM
2	CareTech	9/30/2015 10:53 AM
3	Railroad Xpress	9/29/2015 3:00 PM
4	Westbrook Lanes	9/25/2015 2:51 PM
5	Westport Congregate Apartments	9/23/2015 2:11 PM
6	Casey's General Store	9/18/2015 11:10 AM
7	Walmart	9/18/2015 9:39 AM
8	Columbus Children's Healthcare	9/17/2015 12:37 PM
9	CER Ag Park Races	9/14/2015 3:34 PM

2014/15 VR Client Satisfaction Survey

10	Days Inn	9/14/2015 1:55 PM
11	Tumbleweed Cafe	9/2/2015 1:27 PM
12	Camaco	9/2/2015 1:05 PM
13	Southwark	8/31/2015 1:06 PM
14	Walmart	8/26/2015 11:21 AM
15	McDonalds	8/25/2015 2:59 PM
16	Living Water Rescue Mission	8/19/2015 12:53 PM
17	Autozone	8/18/2015 10:35 AM
18	DNA Genetics	8/14/2015 11:42 AM
19	West	8/12/2015 1:04 PM
20	Children's Medical Center	8/11/2015 3:09 PM
21	Pillen Farms	8/10/2015 11:21 AM
22	ProMed Care	8/5/2015 1:05 PM
23	Columbus Public Schools	8/3/2015 2:36 PM
24	Lincoln Federal Bank	8/3/2015 10:55 AM
25	McDonald's	8/3/2015 10:47 AM
26	Hy-Vee	8/3/2015 10:36 AM
27	Super Saver	8/3/2015 10:21 AM
28	Middleton Electric	7/16/2015 10:51 AM
29	Salvation Army	7/13/2015 1:02 PM
30	Raymond Ryder & Company	6/24/2015 4:05 PM
31	Region 5	6/18/2015 2:54 PM
32	Dodge County	6/17/2015 11:15 AM
33	CTF Service	6/15/2015 3:04 PM
34	Ark Care	6/2/2015 3:19 PM
35	Sleep Inn	6/1/2015 5:01 PM
36	Penny's Diner	5/22/2015 3:16 PM
37	Mory's Haven	5/22/2015 10:58 AM
38	Menards / City of Fremont	5/15/2015 3:35 PM

2014/15 VR Client Satisfaction Survey

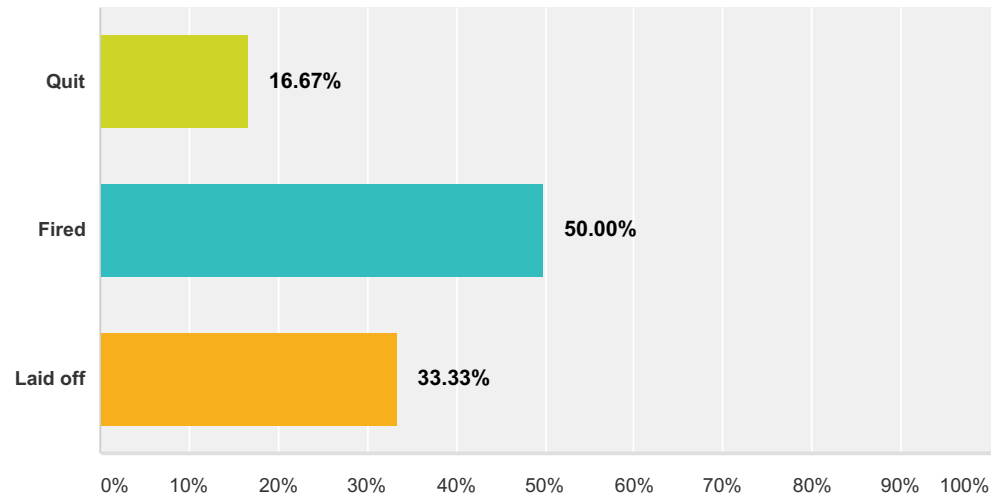
39	Versatile	5/13/2015 3:38 PM
40	Journey Group	5/11/2015 4:21 PM
41	Care Corps	4/14/2015 9:39 AM
42	Viessman Trucking	4/9/2015 12:25 PM
43	Enterprise Rent A Car	4/8/2015 10:53 AM
44	Goodwill	2/18/2015 11:33 AM
45	Super Saver	2/18/2015 10:37 AM
46	Dollar Tree	2/10/2015 11:13 AM
47	Days Inn	2/10/2015 10:47 AM
48	Walmart	1/21/2015 12:08 PM
49	Menards	1/21/2015 11:49 AM
50	Mosaic	1/21/2015 11:27 AM
51	Apogee	1/20/2015 4:36 PM
52	Metro Community College	1/20/2015 4:18 PM
53	Days Inn	1/14/2015 2:29 PM
54	Cottonwood House	1/6/2015 2:12 PM
55	Railcrew Xpress	1/6/2015 12:05 PM
56	Columbus Children's Healthcare	1/6/2015 10:17 AM
57	Royl Kennels	12/23/2014 3:35 PM
58	Faro Assembly	12/19/2014 12:49 PM
59	Pizza Hut	12/16/2014 11:12 AM
60	Sanley Construction	12/9/2014 4:17 PM
61	Behlen Manufacturing	11/25/2014 2:40 PM
62	Walmart	11/20/2014 3:16 PM
63	Columbus Community Hospital	11/19/2014 10:56 AM
64	ABM Janitorial	11/19/2014 9:50 AM
65	Columbus Animal Hospital	11/7/2014 3:14 PM
66	Walmart	11/4/2014 11:06 AM
67	Osceola Implement	11/4/2014 10:55 AM

2014/15 VR Client Satisfaction Survey

68	The Green Place	11/3/2014 4:03 PM
69	Cobblestone Inn	11/3/2014 3:34 PM
70	Walmart	10/22/2014 10:23 AM
71	ADM	10/13/2014 4:00 PM
72	Selectel	10/13/2014 9:29 AM

Q2 If not, did you quit, were you fired or laid off?

Answered: 6 Skipped: 74

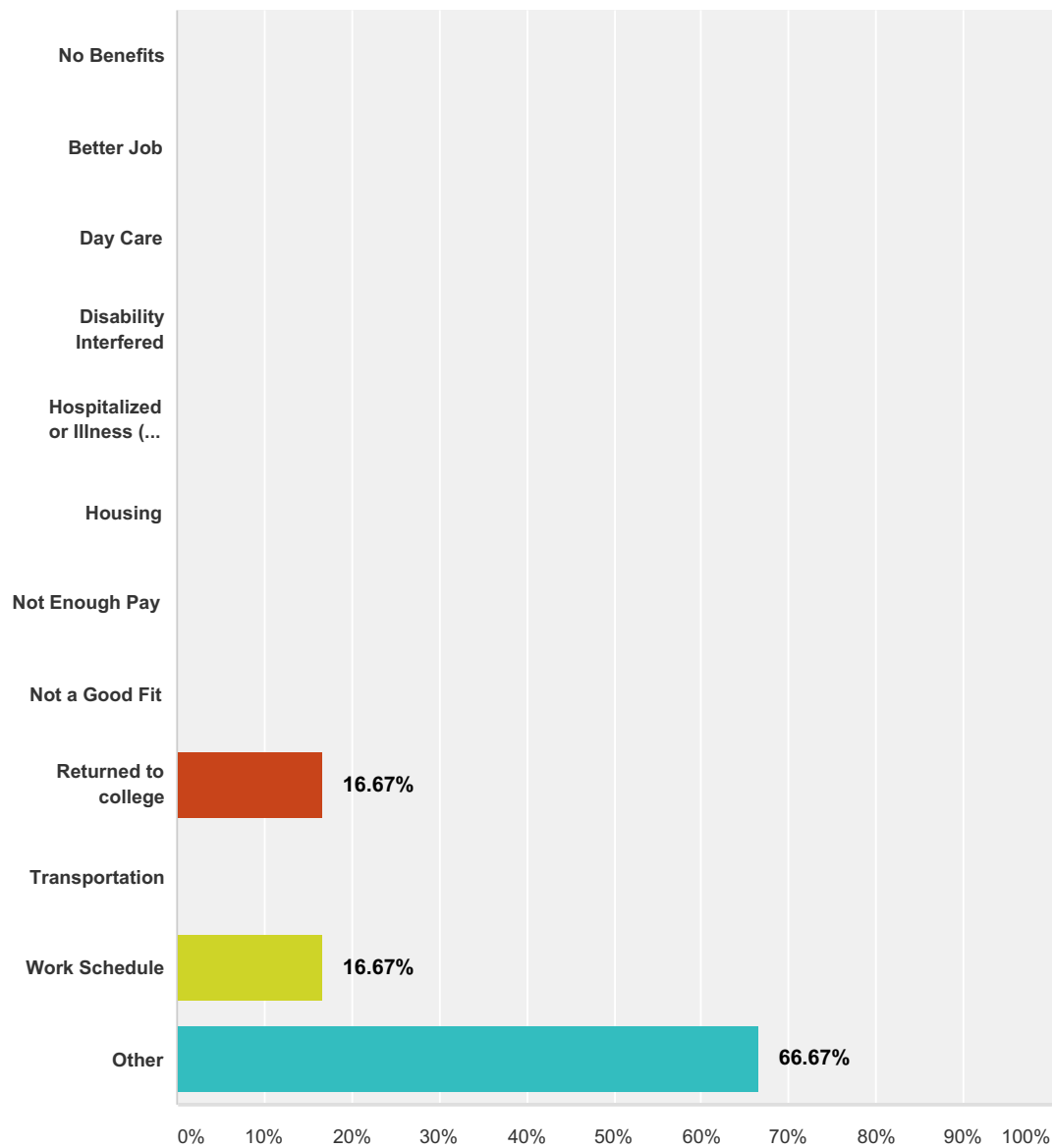


Answer Choices	Responses
Quit	16.67% 1
Fired	50.00% 3
Laid off	33.33% 2
Total	6

Q3 Can you tell me why you (quit, were fired, were laid off)?

Answered: 6 Skipped: 74

2014/15 VR Client Satisfaction Survey



Answer Choices	Responses
No Benefits	0.00% 0
Better Job	0.00% 0

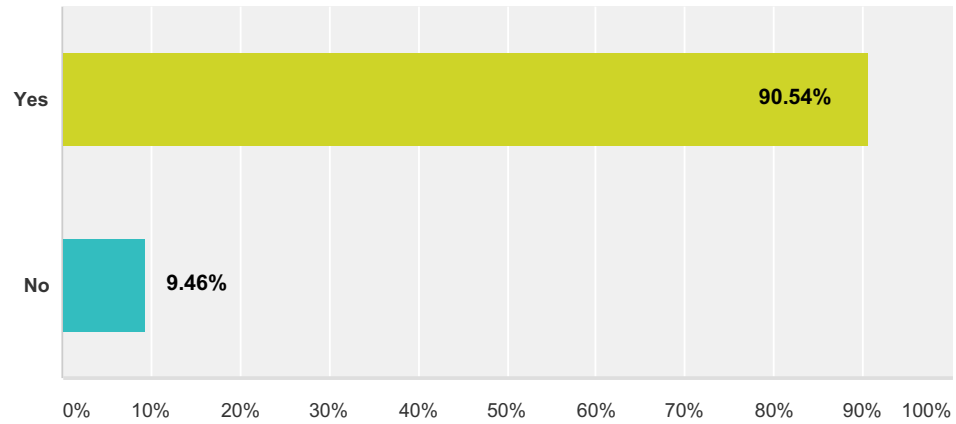
2014/15 VR Client Satisfaction Survey

Day Care	0.00%	0
Disability Interfered	0.00%	0
Hospitalized or Illness (Not disability related)	0.00%	0
Housing	0.00%	0
Not Enough Pay	0.00%	0
Not a Good Fit	0.00%	0
Returned to college	16.67%	1
Transportation	0.00%	0
Work Schedule	16.67%	1
Other	66.67%	4
Total		6

#	Specify Other Reason	Date
1	School year ended May, 2015	8/11/2015 2:08 PM
2	Differences with employer	5/11/2015 4:53 PM
3	My son got sick and was hospitalized	1/20/2015 3:59 PM
4	Laid off.	1/6/2015 3:27 PM
5	Employer said that it was because she went on a cigarette break, but consumer thinks it was retaliation, due to the consumer going to file a grievance complaint.	10/13/2014 3:52 PM

Q4 Does your job meet your current needs?

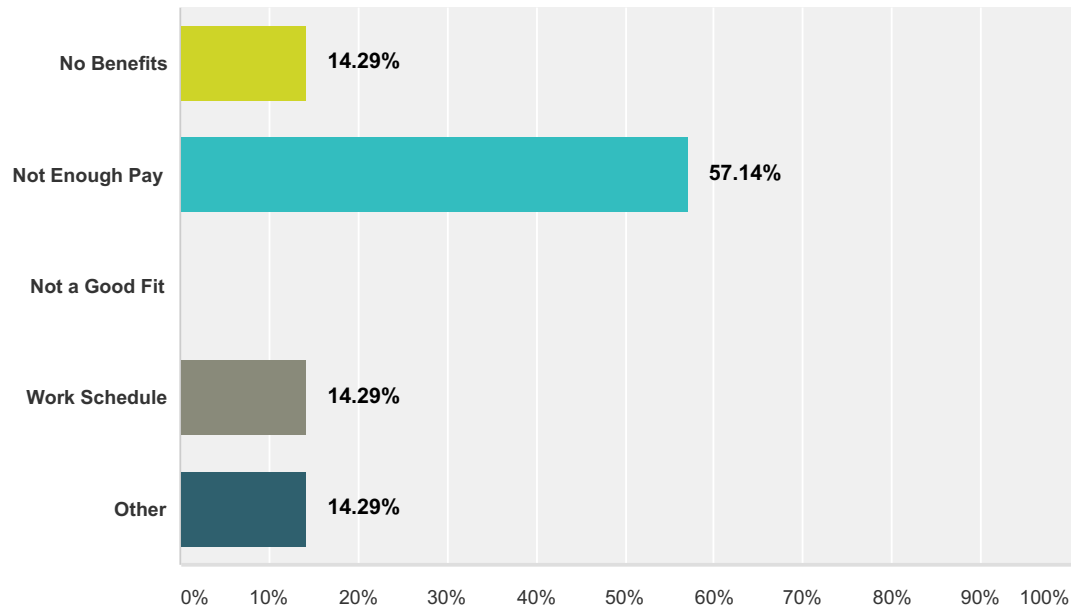
Answered: 74 Skipped: 6



Answer Choices	Responses	
Yes	90.54%	67
No	9.46%	7
Total		74

Q5 If no, what needs are not being met by your job?

Answered: 7 Skipped: 73



Answer Choices	Responses
No Benefits	14.29% 1
Not Enough Pay	57.14% 4
Not a Good Fit	0.00% 0
Work Schedule	14.29% 1
Other	14.29% 1
Total	7

#	Specify Other Reason	Date
1	Inconsistent hours = not enough	9/29/2015 3:01 PM

2014/15 VR Client Satisfaction Survey

Q6 What did Nebraska VR provide that was most helpful to you?

Answered: 77 Skipped: 3

#	Responses	Date
1	VR helped with job apps and resume.	9/30/2015 3:30 PM
2	VR financed his college course of wire welding. Job is going very well.	9/30/2015 12:06 PM
3	VR assisted her with applications and gas vouchers.	9/30/2015 10:53 AM
4	Voicemail not set-up on cell phone.	9/29/2015 3:01 PM
5	She went to VR and then found she needed surgery on her hand. VR was really nice and she would return to VR if need be. Loves her job at Westbrook Lanes.	9/25/2015 2:51 PM
6	She is not getting enough hours or wage at her job. VR assisted with clothing for interviewing. She is going to contact VR for assistance.	9/23/2015 2:12 PM
7	VR helped her with apps and interviewing skills.	9/18/2015 11:11 AM
8	I spoke with Andrea. VR helped her with the job app and went on-site to the interview. She likes her job.	9/18/2015 9:39 AM
9	"VR gave me good ideas about employment, resume, appearance, etc."	9/17/2015 12:37 PM
10	"VR was so professional and supportive. I could have never made my resume that good. I didn't feel as if I was alone looking for employment.	9/14/2015 3:34 PM
11	"VR helped me with my resume and interview skills"	9/14/2015 1:55 PM
12	VR assisted her in getting a job in Broken Bow.	9/2/2015 1:27 PM
13	VR gave me job leads. They were very supportive and helpful. Thank you.	9/2/2015 1:06 PM
14	"VR retrained me to fill out job applications, taught me interviewing skills and gave me job leads"	8/31/2015 1:07 PM
15	"VR helped me with job leads, filling my application out, typing my resume"	8/26/2015 11:22 AM
16	VR helped him get his job at McDonalds.	8/25/2015 2:59 PM
17	"I took testing for my vocational strengths. The results were beneficial to me. I am working in the field of serving others and that was my top strength"	8/19/2015 12:54 PM
18	They helped me with clothes and job searching and building his resume.	8/18/2015 10:36 AM
19	Job lead	8/14/2015 11:44 AM
20	VR assisted him with purchasing interview clothing.	8/12/2015 1:05 PM
21	"I received support more than anything. The job opened up at Children's and I was hired."	8/11/2015 3:10 PM
22	Mom said, "He felt like he was the only one who had troubles. VR introduced him to the working world first and since then he has decided to go back to college."	8/11/2015 2:11 PM

2014/15 VR Client Satisfaction Survey

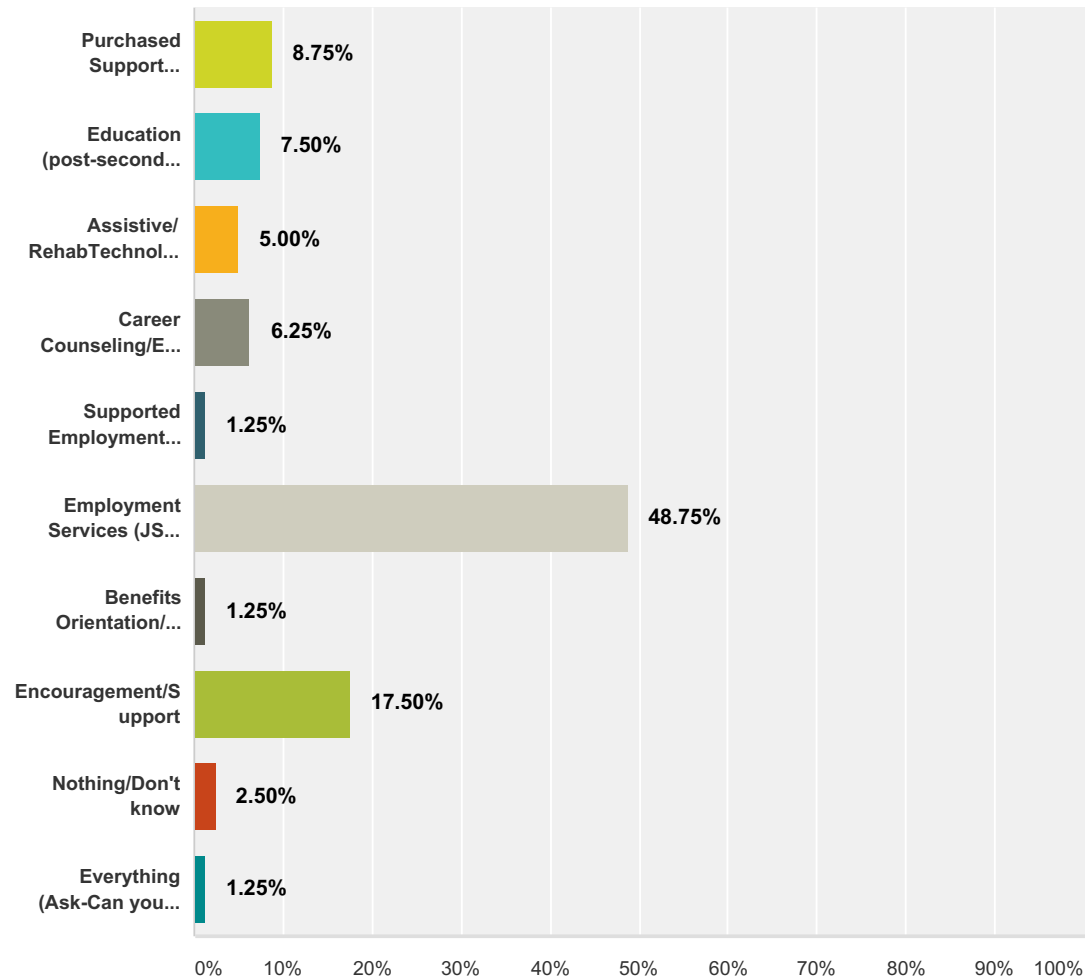
23	VR assisted him in obtaining ear pieces for his job at Cargill. VR also assisted him in obtaining an alarm clock. "They were a big help"	8/10/2015 11:22 AM
24	Emotional support Taught him how the system worked	8/5/2015 1:06 PM
25	Help with her resume	8/3/2015 2:36 PM
26	V.R. did some assessments, and then bought me some work clothes and they also licensed my car. I found the job on my own though.	8/3/2015 10:22 AM
27	Money for new boots and tools.	7/16/2015 10:51 AM
28	Gas vouchers Good recommendation	7/13/2015 1:02 PM
29	Tools, info and supplies	6/26/2015 11:03 AM
30	They gave her confidence to do interviews.	6/24/2015 4:06 PM
31	Assisting me with looking for a job.	6/18/2015 2:55 PM
32	"They helped me find my job, among other things."	6/17/2015 11:16 AM
33	Assisted with paying for college.	6/15/2015 3:05 PM
34	Vet tech school	6/2/2015 3:20 PM
35	Support - someone to talk to / an understanding ear	6/1/2015 5:01 PM
36	Filling out applications and preparing for interviews	5/22/2015 3:16 PM
37	Purchased my electric arm	5/22/2015 10:58 AM
38	Glasses	5/15/2015 3:35 PM
39	Nothing this time. I was already working part-time when I went back to find a full-time job. I ended up just staying the job I already had.	5/13/2015 3:38 PM
40	Ideas about where to look for jobs	5/11/2015 4:53 PM
41	Bought my tools to help me get started	5/11/2015 4:21 PM
42	They did an evaluation, and then referred me to Experience Works for job placement.	4/14/2015 9:39 AM
43	I can't really remember. They did help with some of the applications and pointed me in the direction of jobs.	4/9/2015 12:26 PM
44	Marlene helped with applications and how to answer interview questions. She was very helpful	4/8/2015 10:54 AM
45	'They bought me work clothes and I also had a job coach	2/18/2015 11:34 AM
46	job applications	2/18/2015 10:37 AM
47	They helped me find the job, and with preparing for the interview. They also helped me work out my budget.	2/10/2015 11:18 AM
48	Initially they helped me with determining how much I could work and still keep my Social Security	2/10/2015 10:47 AM
49	Jill helped me in different areas and was my job coach for a while.	1/21/2015 12:30 PM
50	they helped me get back on my feet. They helped with get back into the "college groove" by finding out what my strengths are.	1/21/2015 11:50 AM
51	they helped me find a job	1/21/2015 11:27 AM

2014/15 VR Client Satisfaction Survey

52	They helped me with job placement and with purchasing clothes for work.	1/20/2015 4:37 PM
53	They helped me go back to school	1/20/2015 4:18 PM
54	Interview skills, and placement	1/20/2015 4:00 PM
55	Everything really, it was just the matter of consumer doing the foot work.	1/14/2015 2:30 PM
56	Helped consumer get a job at Super Saver and also taught consumer a couple of job skills.	1/6/2015 3:28 PM
57	The help getting their C.N.A. and Medication Aide license. Jill was very, very good.	1/6/2015 2:12 PM
58	Did some testing to find out consumer's skills.	1/6/2015 12:07 PM
59	Consumer did not get as many services with V.R. that they would have liked to get. Basically, V.R. was just there to talk to.	1/6/2015 10:18 AM
60	Helping consumer get clothes, shoes and a bike for work.	12/23/2014 3:35 PM
61	Paying for consumer's college.	12/19/2014 12:50 PM
62	Helped her find a job	12/16/2014 11:13 AM
63	Helped consumer out with whatever was needed; great advice givers.	12/9/2014 4:18 PM
64	Always really nice and if consumer ever needed anything, V.R. was always right on top of it. Very easy to get along with and consumer could always count on V.R. for help.	11/25/2014 2:41 PM
65	Helpful with finding jobs.	11/20/2014 3:17 PM
66	Getting a job.	11/19/2014 10:56 AM
67	Helped update resume and how to word things.	11/19/2014 9:51 AM
68	The knowledge to help with consumer's resume to give to an employer.	11/7/2014 3:15 PM
69	Guidance and helpful tips with school or looking for a job.	11/5/2014 11:04 AM
70	Helped consumer with filling out applications and the book consumer received to help fill out job applications.	11/4/2014 11:07 AM
71	Money to be able to go back and forth to school.	11/4/2014 10:56 AM
72	Information on resume and what to put on job applications.	11/3/2014 4:04 PM
73	V.R. was a very big confidence builder and made consumer feel worthy. They were awesome.	11/3/2014 3:35 PM
74	Confidence.	10/22/2014 10:24 AM
75	Hearing aids and helped support consumer with their job.	10/13/2014 4:01 PM
76	Listening to consumer and trying to find the right answer.	10/13/2014 3:54 PM
77	General direction as to where to go.	10/13/2014 9:30 AM

Q7 Mark the category the client indicated was the most helpful.

Answered: 80 Skipped: 0



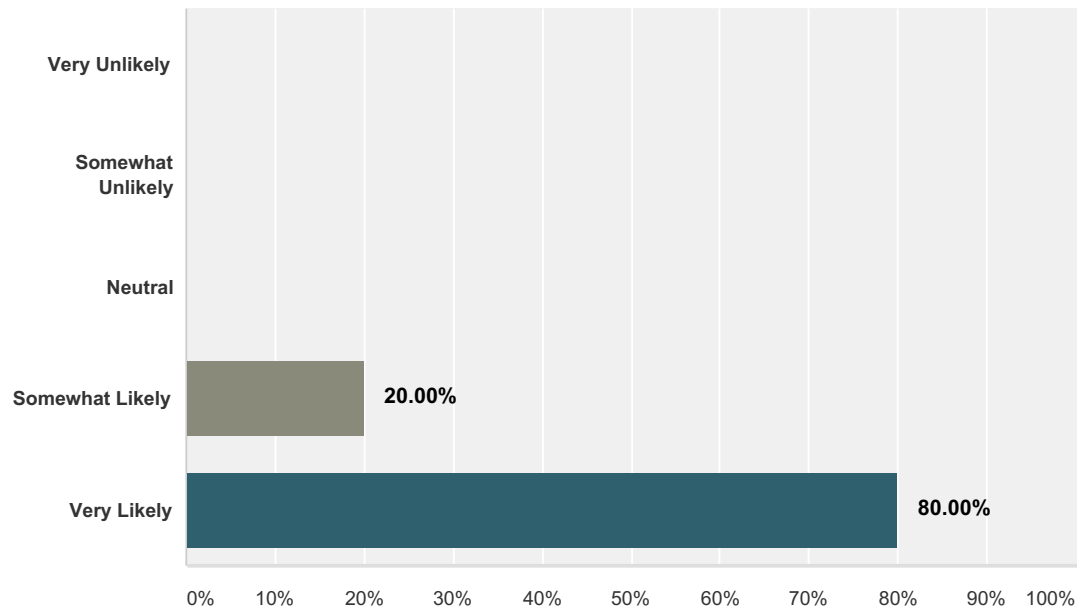
Answer Choices	Responses	
Purchased Support Services (clothing, gas, bus tickets, auto repair, interpreter, etc.)	8.75%	7

2014/15 VR Client Satisfaction Survey

Education (post-secondary training)	7.50%	6
Assistive/ RehabTechnology (Assistive device, hearing aids, prosthesis, medical goods, home/vehicle mods)	5.00%	4
Career Counseling/Evaluation (Career planning, vocational evaluation, etc.)	6.25%	5
Supported Employment (Goodwill, Community Alliance, DD Provider, Autism Center of Nebraska, etc.)	1.25%	1
Employment Services (JSS, application/resume assistance, interview prep, advocating with employers, etc.)	48.75%	39
Benefits Orientation/Benefits Analysis	1.25%	1
Encouragement/Support	17.50%	14
Nothing/Don't know	2.50%	2
Everything (Ask-Can you be more specific?)	1.25%	1
Total		80

Q8 How likely are you to recommend Vocational Rehabilitation to a friend or family member?

Answered: 80 Skipped: 0



Answer Choices	Responses	
Very Unlikely	0.00%	0
Somewhat Unlikely	0.00%	0
Neutral	0.00%	0
Somewhat Likely	20.00%	16
Very Likely	80.00%	64
Total		80

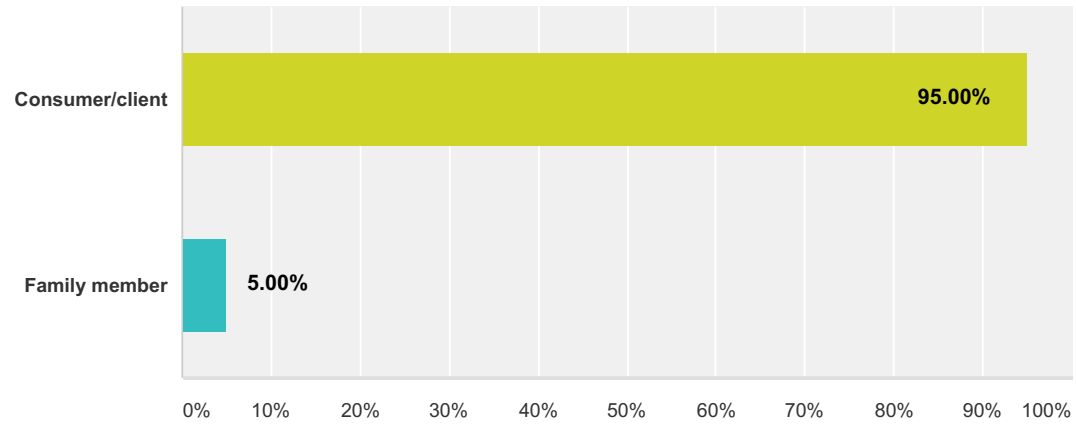
Q9 Please share any other comments or suggestions you may have.

Answered: 12 Skipped: 68

#	Responses	Date
1	"I have told several people about VR"	9/14/2015 3:34 PM
2	"V.R. was very helpful in answering all of my questions and in helping me get started."	8/18/2015 10:37 AM
3	I was completely satisfied with the services and now I've taken my daughter there.	8/3/2015 10:23 AM
4	At first he said the position didn't meet his needs because he can't afford to move out on his own. The position itself is working for him. He desires more income.	6/15/2015 3:07 PM
5	Kesha's attitude was sometimes off with me, but it could have just been that our personalities didn't mix well. Overall though, had a good experience.	6/1/2015 5:02 PM
6	Very happy with services received	4/14/2015 9:40 AM
7	Even though I can't really remember every thing they did, I was very happy with their services, and would go there again if need be.	4/9/2015 12:26 PM
8	Very happy with the services received.	2/10/2015 11:18 AM
9	Very happy with the assistance she received	1/21/2015 11:28 AM
10	V.R. did me wonderful.	1/6/2015 2:13 PM
11	Has nothing, but the best regards for V.R. No complaints; they done me good.	1/6/2015 12:08 PM
12	they were helpful	12/16/2014 11:13 AM

Q10 Who did you talk with?

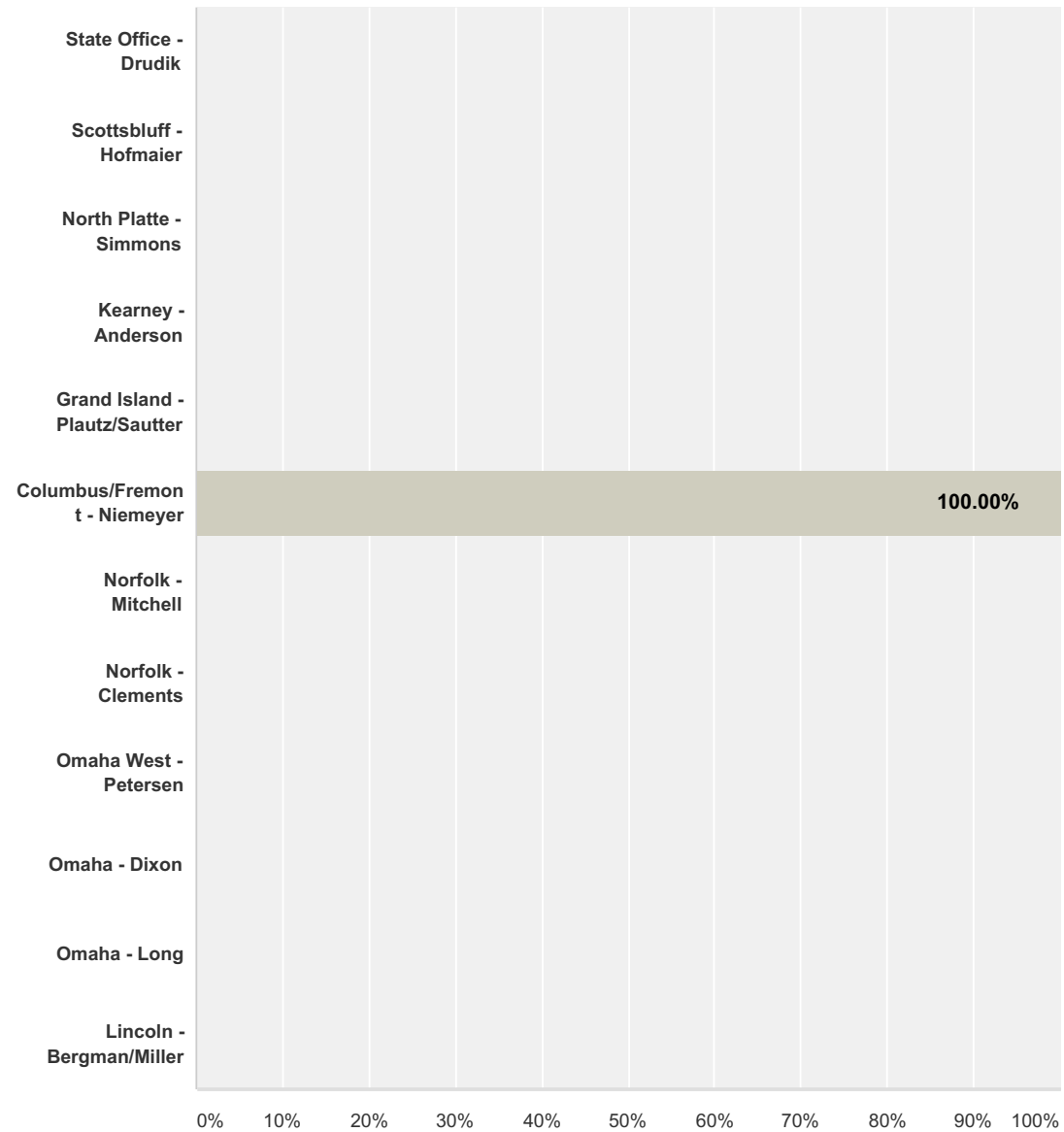
Answered: 80 Skipped: 0



Answer Choices	Responses	
Consumer/client	95.00%	76
Family member	5.00%	4
Total Respondents: 80		

Q11 Which VR Team served this client?

Answered: 80 Skipped: 0



2014/15 VR Client Satisfaction Survey

Answer Choices	Responses
State Office - Drudik	0.00% 0
Scottsbluff - Hofmaier	0.00% 0
North Platte - Simmons	0.00% 0
Kearney - Anderson	0.00% 0
Grand Island - Plautz/Sautter	0.00% 0
Columbus/Fremont - Niemeyer	100.00% 80
Norfolk - Mitchell	0.00% 0
Norfolk - Clements	0.00% 0
Omaha West - Petersen	0.00% 0
Omaha - Dixon	0.00% 0
Omaha - Long	0.00% 0
Lincoln - Bergman/Miller	0.00% 0
Total	80